ITIL®4 Specialist: High-Velocity IT (HVIT)

Course Description: The **ITIL 4 Specialist: High-Velocity IT (HVIT)** certification is intended to provide the candidate with an understanding of the ways in which digital organizations and digital operating models function in high velocity environments, focusing on rapid delivery of products and services to obtain maximum value. The qualification will provide the candidate with an understanding of working practices such as Agile, Lean, and technical practices and technologies such as AI, automation, and automatic testing.

Course Objectives: The expected learning outcomes:

- ✓ Understand concepts regarding the high-velocity nature of the digital enterprise, including the demand it places on it
- ✓ Understand the digital product lifecycle in terms of the ITIL operating model
- ✓ Understand the importance of the ITIL guiding principles and other fundamental concepts for delivering high-velocity it
- ✓ Know how to contribute to achieving value with digital products.

Enables you to:

- *Converge Business Goals with I.T.*
- *Embed Complex and Adaptive Systems*
- *Bridge the Development and Operations Gap*
- *Improve Performance with Lean, Agile, and DevOps Methods*
- *Increase the Speed and Quality of Services*
- *Make Value-Creating Digital and I.T. Investments*
- *Delivery Effective Digital Services in High-Velocity Environments*

Audience: The primary audience includes IT/DevOps Engineers and Architects, Scrum and Agile Teams, IT Operations Managers, Cloud Architects, Business Analysts, Project Managers, and Continuous Improvement Managers. For the **IT Professionals** who: Deliver Digital Products and Services, Work on Digital Transformation Projects, Operate in Highly Automated Environments, Optimize and Improve Flow, Integrate the Digital Product Lifecycle

Course Length: 16-21 hours– online Canvas eLearning platform

Prerequisites: ITIL® 4 Foundation Certification is required

Course Materials:

- ✓ Online eLearning course for self-paced presentation, exercises, and case studies
- ✓ ITIL4 High-Velocity IT Digital eBook (168-pg) from PeopleCert
- ✓ Learner Workbook (679-pg, 731 slides) with study aids, quizzes, and assignments
- ✓ Sample exams and exam preparation (excellent post-class reference)
- ✓ Official course curriculum provided by PeopleCert (18 PDUs earned)
- ✓ PeopleCert Exam Voucher included (with Certificate and Digital Badge)

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Certification Exam: The 90-minute exam includes 40 multiple-choice questions and is administered and proctored online by PeopleCert®. Passing score is **70%** (28 out of 40 questions). Participants are provided with an **exam voucher** so they can schedule the exam at their convenience on any date after completion of the course.

Course Outline: High-Velocity IT (HVIT) v4.2

Module 1: Introduction to high- velocity IT

Module 2: High-velocity IT approaches

Module 3: High-velocity IT operating models

Module 4: ITIL building blocks for high-velocity IT

Module 5: High-velocity IT culture

Module 6: Supporting models and concepts for purpose

Module 7: Supporting models and concepts for people

Module 8: Supporting models and concepts for progress

Module 9: High-velocity IT objectives and techniques

Module 10: Techniques for valuable investments

Module 11: Techniques for fast developments

Module 12: Techniques for resilient operations

Module 13: Techniques for co-created value

Module 14: Techniques for assured conformance