Performance360
Consulting | Training | Coaching

Company Overview

Performance 360 provides executive consulting, training and coaching and serves as a catalyst for business leaders and organizations to achieve **world-class performance excellence**.

We deliver **business solutions** for CIOs and IT Leaders that help address their most important Digital Transformation training needs and execution challenges.

We provide **advanced IT certification training** to equip IT professionals with skills, expertise, and credentials to master complex and dynamic technologies.

We are a trusted advisor & strategic partner to our valued clients.

Professional Services

❖ **Digital Transformation / Enterprise Service Management**

➢ **Advanced IT Certification Training and Consulting**

✓ *ITIL 4 Foundation Certification Course (16-hour and Exam)*

✓ *Advanced ITIL 4 Managing Professional Certification Courses (Five courses includes PeopleCert Exam)*

✓ *Advanced ITIL 4 Strategic Leader Certification Courses (Two courses includes PeopleCert Exam)*

✓ *Advanced ITIL 4 Practice Manager Certification Courses (Three courses includes PeopleCert Exam)*

✓ *DevOps Foundation Certification Course (16-hour and Exam), DevOps Leader Course, Certified Agile Service Manager*

✓ *Value Stream Mapping, ITSM Business Process Development, Agile Project and Product Teams, Continual Improvement*

➢ **ServiceNow Platform**

✓ *Incident, Problem, Change, Knowledge, Service Catalog, Request Fulfillment, Project and Program Portfolio*

✓ *Business Process Workflows and Process Guides*

Clients and Projects

2025   Sony Pictures Entertainment – Los Angeles, CA
ITIL Foundation Certification Training

2023-24   Daikin Applied – Minneapolis, MN
IT Service Management Processes

2021-22   CA Department of Motor Vehicles (DMV)
Performance Management System

2018-20   EDF Renewables – San Diego, CA
IT Service Management Processes

2017-18   Quanta Services – Houston, TX
ServiceNow IT Platform Implementation

2015-16   E.J. Gallo Winery – Modesto, CA
ServiceNow IT Platform Implementation

2015   Texas Attorney General's Office
ITIL Foundation Certification Training

October 2025

Company Data

Performance 360 is a designated California Small Business / Disabled Veteran Business Enterprise (SB/DVBE) and Veterans Affairs verified as a Service-Disabled Veteran-Owned Small Business (SDVOSB). PeopleCert Authorized Training Organization (ATO). Founded: Oct 2003.

SB/DVBE: 2007587   **SDVOSB:** 333659
DUNS: 080862488   **CAGE:** 8RRM8
UEI: XCP6SE25CJR5   **CVE:** Verified
CMAS: 4-22-03-1060   **PeopleCert ATO:** 7583

NAICS Codes
541611   General Mgmt Consulting Services
541612   Human Resources Consulting Services
611420   Information Technology Training
611430   Professional Development Training

UNSPSC Codes
80101500   Business and Corporate Management Consultation Services
80101507   Information Technology Consulting and Training Services
86132000   Mgmt Education & Training Service
86132100   Training Planning, Facilitation and Delivery Services

Certifications

➢ ITIL® 4 Master
➢ ITIL® 4 Strategic Leader
➢ ITIL® 4 Managing Professional
➢ ITIL® 4 Practice Manager
➢ ITIL® 4 Foundation
➢ DevOps Foundation / DevOps Leader
➢ DevOps Engineering Foundation
➢ Site Reliability Engineering (SRE) Foundation
➢ Value Stream Management Foundation

Contact

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Assisting with Your Digital Transformation Journey

High-Level Strategic Areas

Digital Transformation

Performance Excellence

Organizational Success!

1 People
Who is executing the work and what are their **needs**?

- Talent Acquisition
- Professional Development
- Culture Transformation

Innovation Skills

Collaboration Culture

Digital Transformation

3 Technology
What kind of **systems, tools** and **technology** are used to perform your work?

- Integrated Platforms
- Systems and Applications
- Metrics and Analytics

Automation Scale

2 Process
What are the **business objectives** and **how** is work accomplished?

- Strategic Alignment
- Projects, Policies, Plans & Procedures
- Value Stream Management

Providing Advanced IT Certification Training
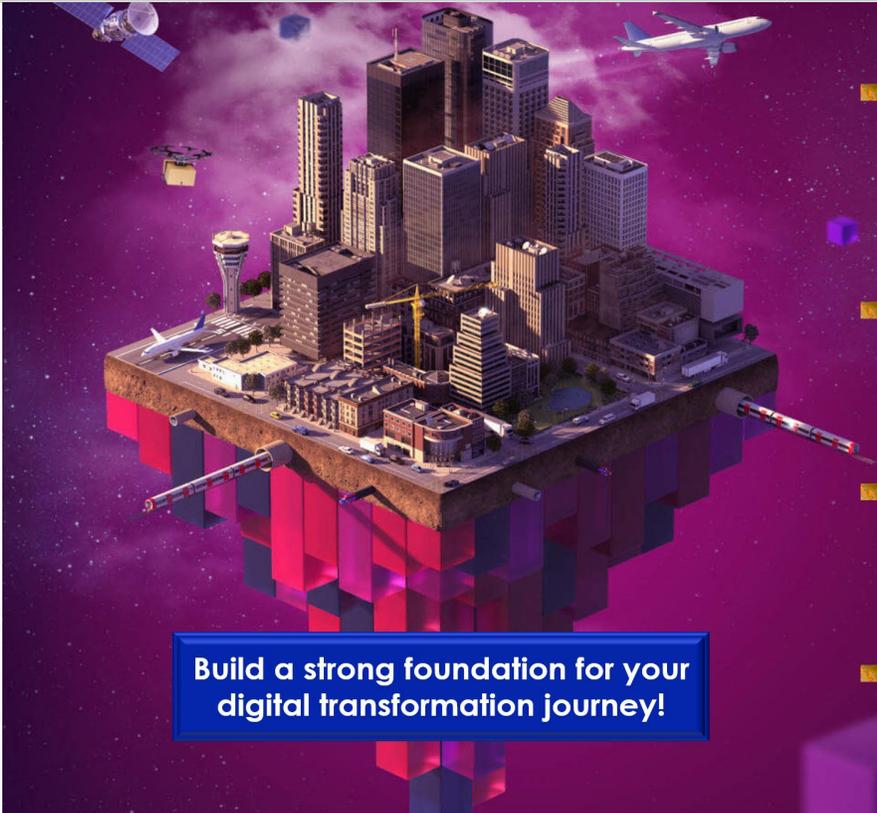
Build a strong foundation for your digital transformation journey!

- **ITIL 4** provides the guidance organizations & leaders need to address new **enterprise service management** requirements and challenges

- The ITIL **Service Value System** facilitates integration and coordination of various organizational activities

- Provides a strong, unified, **value-focused, customer-centric** direction for the organization

- Equip your team with the **strategies and practices** for continual improvement